



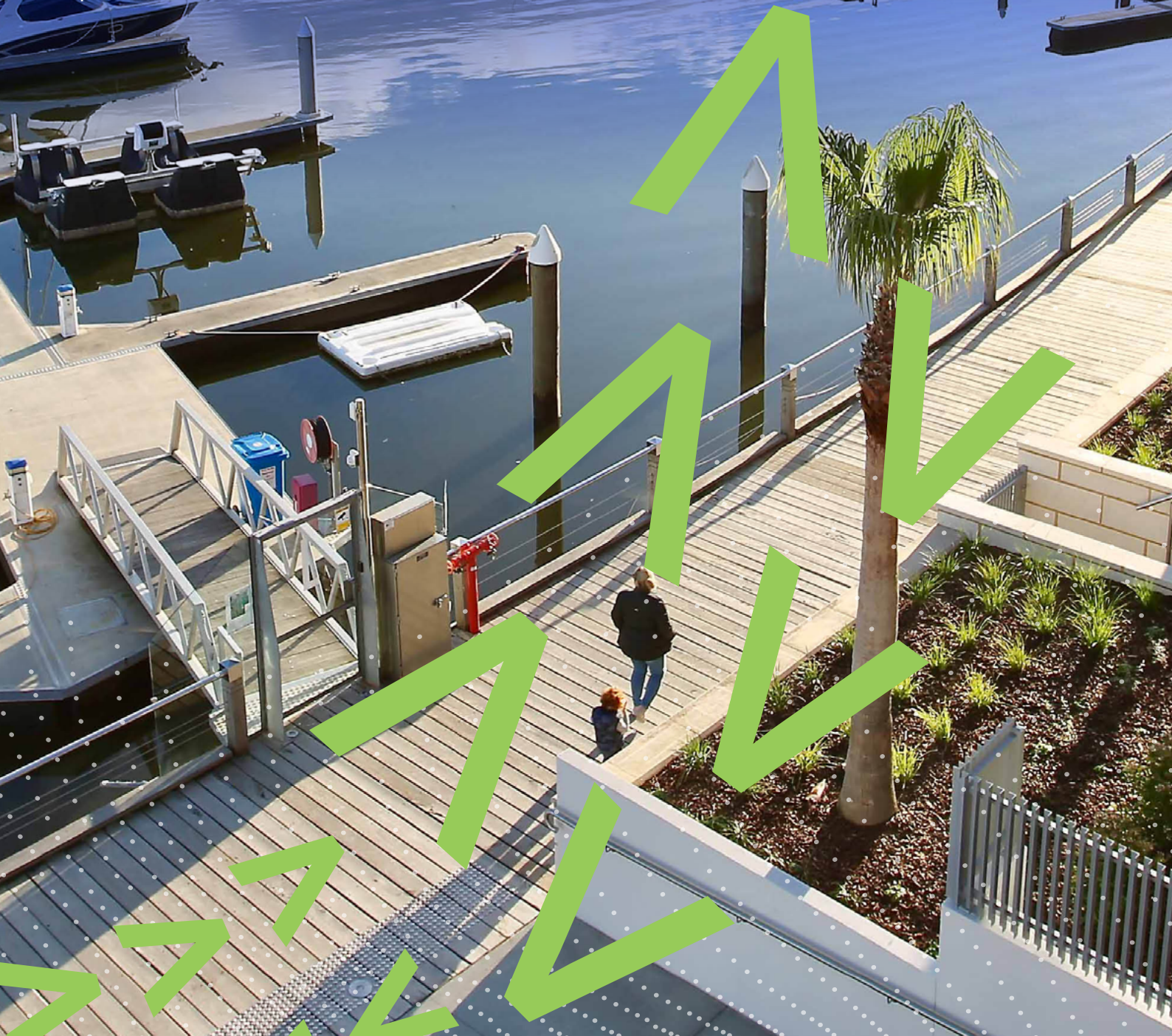
Asset Vision



Case Study

Raising the Standard in Strata & Facilities Management

Delivering compliance, efficiency, and smarter
operations at scale



ABOUT BRIGHT & DUGGAN

Founded in 1977, Bright & Duggan has grown from a family-owned business into one of Australia's most trusted names in strata, facilities, and community management. With more than four decades of experience, the company now manages over 70,000 strata and community title lots nationwide, supported by a dedicated team of more than 300 staff.

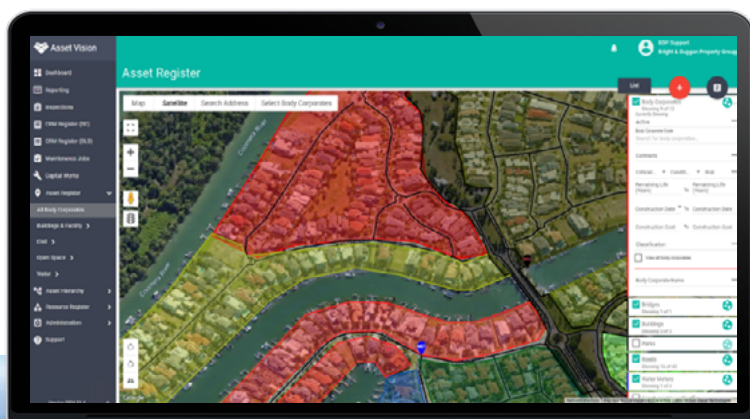
Their expertise extends well beyond traditional strata services. Bright & Duggan delivers integrated facilities management for residential, commercial, and mixed-use developments, and oversees resort-style communities such as golf course estates and marina precincts. The company also provides comprehensive compliance and governance support, helping committees and owners meet their legislative and regulatory obligations with confidence.

SELECTING THE RIGHT PLATFORM

Bright & Duggan needed a platform that could simplify complex operations across multiple communities, reduce administrative burden, and provide residents and committees with confidence that assets were being managed proactively.

Asset Vision was chosen for its ability to:

- Unify operations on a single platform – inspections, maintenance requests, compliance tasks, and customer feedback are now logged and tracked in one system.
- Empower mobile teams – facilities staff can raise and close defects, capture photos, and complete checklists on site, reducing delays and paperwork.
- Provide real-time visibility – managers and committees can access up-to-date dashboards and reports, ensuring transparency and accountability.
- Support proactive asset management – by capturing structured data, Bright & Duggan can forecast maintenance, budget more effectively, and extend asset lifecycles.



TRANSFORMING HOPE ISLAND RESORT

Hope Island is a master-planned community featuring residential estates, golf courses, waterways, and community facilities. Managing such a diverse and complex environment requires seamless coordination across multiple stakeholders.

With Asset Vision, Bright & Duggan are able to:

- Maintain clear schedules for landscaping, facilities upkeep, and common property compliance.
- Track and resolve community requests more quickly, improving resident satisfaction.
- Use mobile inspections to capture issues across expansive grounds, ensuring nothing is missed.



ELEVATING SERVICE AT MARTHA COVE

Martha Cove Marina is a vibrant waterfront community on Victoria's Mornington Peninsula, with a mix of residential, marina, and commercial facilities. For a site that combines marine infrastructure with community living, managing safety and compliance is critical.

By adopting Asset Vision, Bright & Duggan can:

- Streamline inspections of marine infrastructure, boardwalks, lighting, and community spaces.
- Ensure regulatory compliance is documented and audit-ready.
- Use real-time reporting to give committees confidence in maintenance standards and response times.
- Plan ahead with accurate data to support capital works and long-term asset planning.

CLIENT PERSPECTIVE

"Asset Vision helps us deliver on our promise to clients – faster response times, clearer communication, and a smarter way to manage facilities. It's built for real-world use, and the support from the AV team has been outstanding."

– Cameron Miller, Team Leader and Facilities Manager at Bright & Duggan



LOOKING AHEAD

The successful deployment at Hope Island and Martha Cove highlights the scalability of Asset Vision across diverse and complex environments. Bright & Duggan now have a modern, mobile-first platform that not only simplifies day-to-day operations but also strengthens long-term planning and resident satisfaction.

With future rollouts planned, the partnership is set to further transform facilities and strata asset management – raising the bar for service delivery across Australia.

ABOUT ASSET VISION

At Asset Vision, we see infrastructure as more than concrete and steel. It's the framework that supports communities, economies, and daily life.

We make asset management smarter and easier for the people who keep everything moving – from crews on site to project managers and executives.

Asset Vision isn't just software. It's a clearer way to manage infrastructure. Less complexity, more connection, better decisions.