

How to install Asset Vision connector in Claude

A practical step-by-step guide for web users, with screenshots, setup notes and a simple first-use example.

What this connector does: Asset Vision gives teams natural-language access to reporting data covering assets, jobs, inspections, capital works and custom modules inside Claude.

Before you begin: You will need a Claude account, your Asset Vision username and password, and a **Subscription ID** supplied by Asset Vision.

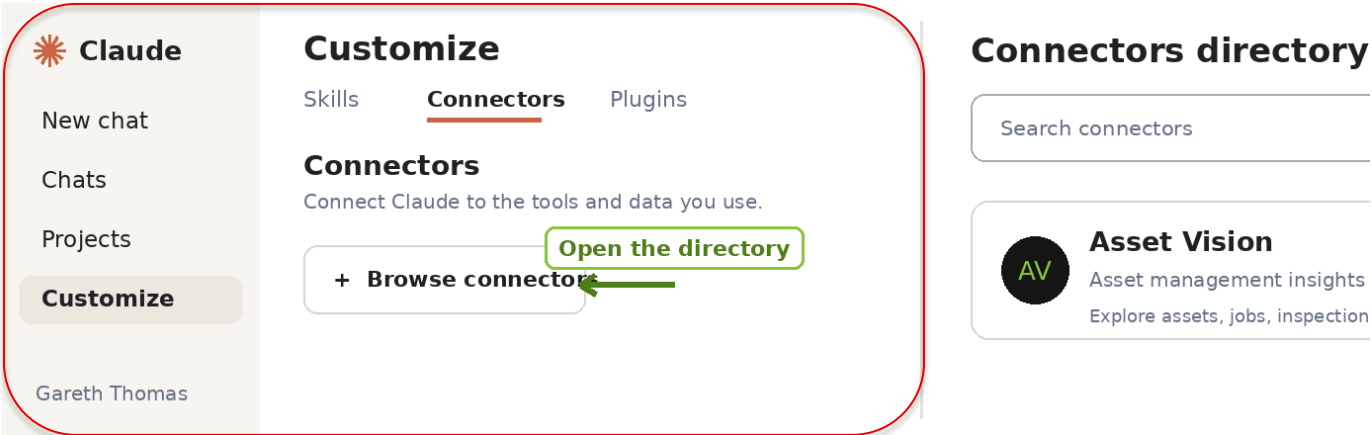
Important: The unique **Subscription ID** identifies your organisation for ChatGPT and Claude. Team and Enterprise users may need an Owner to add the connector first.

Quick setup summary

Step	Action
1	Open Customize > Connectors in Claude
2	Browse the directory and search for Asset Vision
3	Enter Subscription ID and login details
4	Enable Asset Vision in a conversation
5	Ask your first question

Connect Asset Vision

Step 1: Open Customize > Connectors



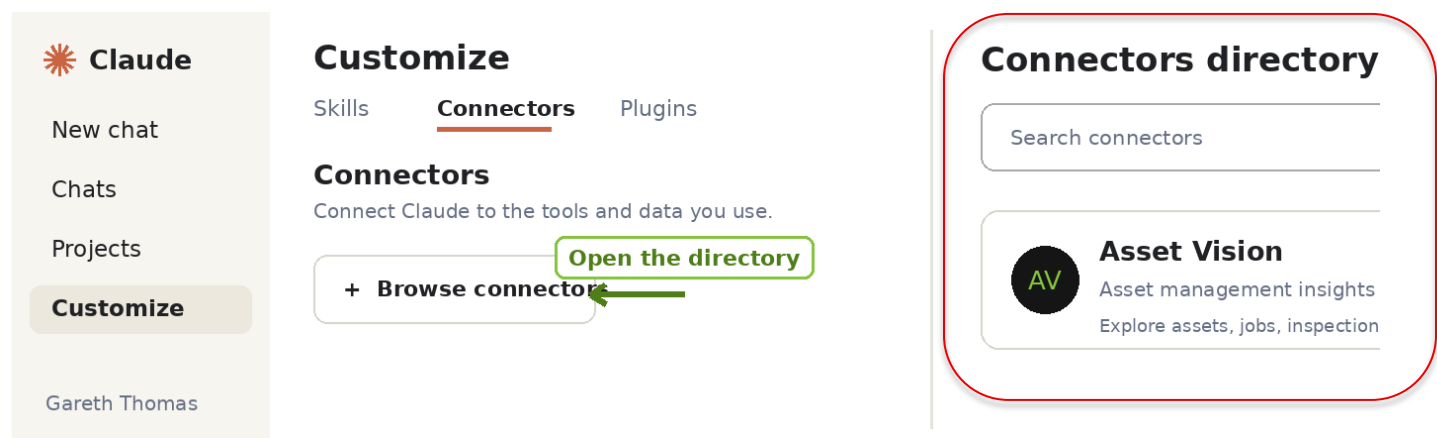
Representative screenshot: open Customize, select Connectors and browse the directory.

Sign in to Claude in your browser at claude.ai.

From the left sidebar, click Customize, then select Connectors. Click the + button next to Connectors and choose Browse connectors.

This opens Claude’s directory of available connectors.

Step 2: Search for Asset Vision



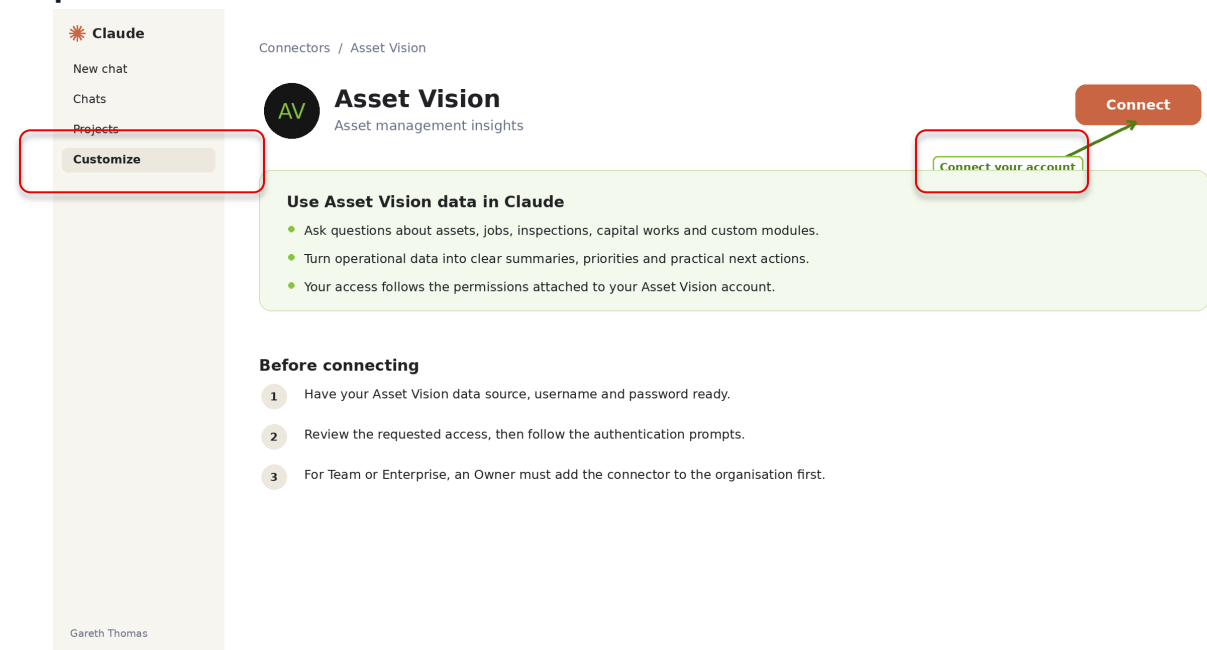
Representative screenshot: search for Asset Vision and select the connector result.

Use the directory search and type Asset Vision.

Look for the Asset Vision connector in the results, then select it.

If several results appear, choose Asset Vision with the black AV icon and the description Asset management insights.

Step 3: Connect and authenticate

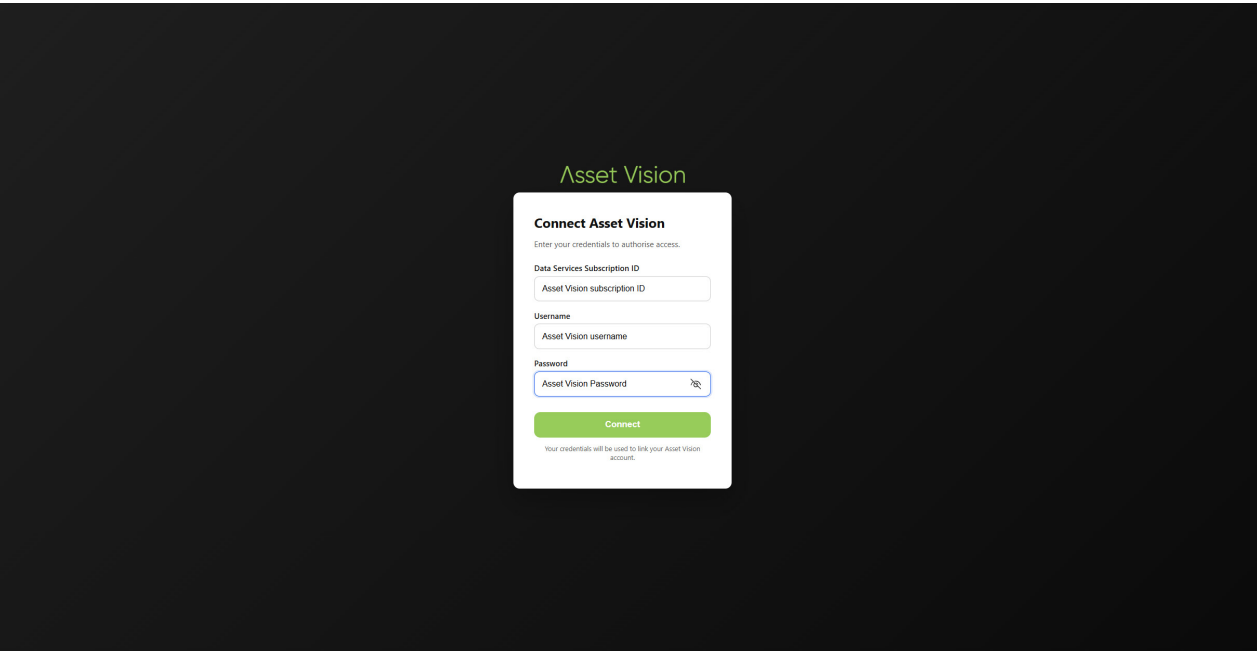


Representative screenshot: open the Asset Vision connector and click Connect.

Open Asset Vision from the directory and review the connector details.

Enter your Asset Vision Subscription ID, username and password when prompted.

Complete the prompts. Asset Vision will appear under your connected services.



Enable the connector and start using it

Step 4: Enable Asset Vision in a chat

 Claude

New chat

Chats

Projects

Customize

Claude

Private

Show me the dashboard for Civic Water.

AV Asset Vision

Here is the current Civic Water dashboard.

Dashboard

THIS MONTH

101,922

Assets

2,230

Open jobs

1,116

Overdue jobs

0

Inspections

Jobs by priority

Urgent 172 • High 115 • Medium 56 • Low 839

+ Asset Vision enabled

Gareth Thomas

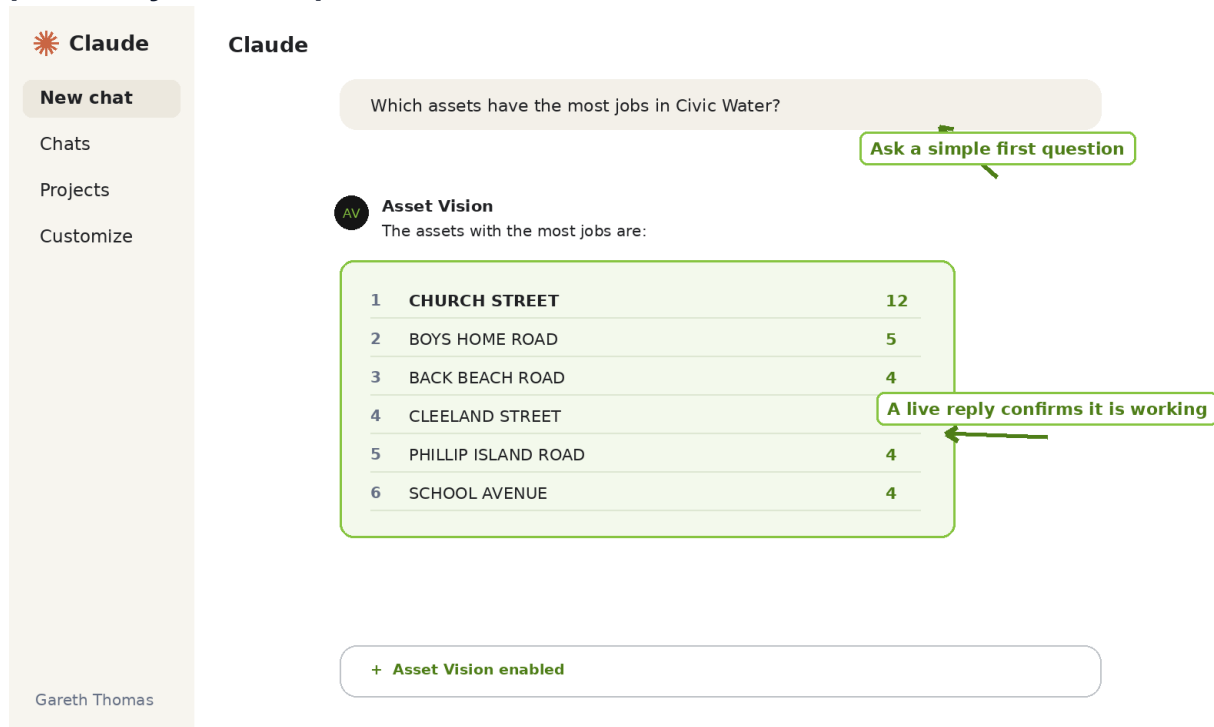
Representative screenshot: Asset Vision is enabled and returns a dashboard in Claude.

Start a new chat. Click the + button in the lower-left corner of the chat box, or type / to open the menu.

Open Connectors and toggle Asset Vision on for the conversation. Claude can now use Asset Vision when relevant to your request.

When Asset Vision is shown as enabled in the chat, setup is complete.

Step 5: Ask your first question



Representative screenshot: a simple natural-language prompt returning Asset Vision data in Claude.

Start with a simple prompt to confirm the connector is returning data correctly.

Good first prompts include: “Show me the dashboard for Civic Water”, “Which assets have the most jobs in Civic Water?” or “Show me urgent jobs for Civic Water”.

Once you receive a live response, the connector is ready for day-to-day use.

Troubleshooting

- If you cannot see Connectors, refresh Claude and confirm you are signed into the correct account.
- If Asset Vision does not appear in the directory, try the full name. On Team or Enterprise, ask an Owner to add the connector to your organisation.
- If authentication fails, check that the Subscription ID has been entered exactly as supplied by Asset Vision, then confirm your username and password before reconnecting.
- If Claude does not use Asset Vision, open the + menu, select Connectors and confirm Asset Vision is enabled for that chat.

Interface labels and button wording may change slightly as Claude updates its web experience. Official guidance: [Claude Help Centre](#)